Business Analysis, Business Improvement, Business Requirement, Data Analysis, Data Reporting, Ensuring Compliance, Facilitate, Initiation, Innovation, Key Performance Indicator, Knowledgeable, Operational Efficiency, Process Improvement, Project Delivery Method, Project Management, Regulatory Compliance, Regulatory Requirements, Regulatory Standards, Risk Management, Stakeholder Management

**Oliver Brown**

**Contact Information:**

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**Professional Summary:**

Innovative and results-oriented Business Analyst with 15 years of experience in the banking sector. Specializes in leveraging data analysis and process improvement methodologies to drive business efficiencies. Known for excellent problem-solving skills and the ability to deliver projects that align with strategic business goals.

**Education:**

**University of Manchester (Russell Group)**

* MSc Business Analytics and Consulting, Merit
* Graduated: 2008

**University of Edinburgh (Russell Group)**

* BSc Finance and Accounting, First Class Honours
* Graduated: 2006

**Professional Experience:**

**Lloyds Banking Group**

**Lead Business Analyst**  
*Manchester, UK*  
*2017 - Present*

* Lead business analysis efforts for strategic projects.
* Conduct data analysis to provide insights for strategic decision-making.
* Develop and document business requirements and process maps.
* Facilitate stakeholder workshops to gather requirements and provide project updates.
* Ensure compliance with regulatory standards and internal policies.

**Key Achievements:**

* Successfully led the implementation of a new risk management system.
* Improved reporting processes, reducing manual efforts by 30%.

**RBS Group**

**Senior Business Analyst**  
*Manchester, UK*  
*2013 - 2017*

* Conducted data analysis to identify trends and insights for business improvement.
* Gathered and documented business requirements for new projects.
* Developed business cases and project proposals.
* Provided training and support to users on new systems and processes.

**Key Achievements:**

* Led a project to enhance data reporting capabilities.
* Identified key performance indicators that improved operational efficiency.

**HSBC Bank**

**Business Analyst**  
*Manchester, UK*  
*2008 - 2013*

* Conducted data analysis to support business decision-making.
* Gathered and documented business requirements.
* Developed and implemented new systems and processes.
* Provided training and support to users.

**Key Achievements:**

* Implemented a new data reporting system.
* Improved data accuracy by developing a new data validation process.

**Internship: Barclays Bank**

**Data Analyst Intern**  
*Manchester, UK*  
*Summer 2007*

* Assisted in analyzing large datasets to identify trends and insights.
* Supported the development of data models and reporting tools.
* Conducted market research to support business development initiatives.

**Key Achievements:**

* Developed a new reporting tool that improved data accessibility.
* Identified key market trends that informed the development of a new product line.

**Skills:**

* **Data Analysis:** Proficient in analyzing large datasets to identify trends and insights.
* **Business Requirements Gathering:** Experienced in gathering and documenting business requirements.
* **Process Improvement:** Skilled in identifying and implementing process improvements.
* **Project Management:** Knowledgeable in managing projects from initiation to completion.
* **Stakeholder Management:** Experienced in working with stakeholders to gather requirements and provide project updates.
* **Regulatory Compliance:** Understanding of regulatory requirements in the banking sector.

**Certifications:**

* Certified Business Analysis Professional (CBAP)
* Lean Six Sigma Black Belt
* PRINCE2 Practitioner
* Certified Information Systems Auditor (CISA)